

PALLIATIVE CARE TIPS

Issue # 23

Access to Palliative Care Resources in the Edmonton Zone

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Home Care Services

If you are a patient, family member, or health care professional, please call Community Care Access at (780) 496-1300 and ask about access to Home Care Services.

Palliative Care Consultation

Any physician who provides direct clinical care or Nurse Practitioner working with a physician may request consultation services for the following concerns:

- Symptom Management and/or
- Hospice Palliative Unit Admission Assessment or
- Telephone Consultation

**Palliative Consultant may suggest admission to Tertiary Palliative Care Unit for symptom management*

Referral Information for Palliative Care Consultation in the Edmonton Zone				
Site of Your Patient	Team	Regular Office Hours Monday – Friday	After Hours Monday – Thursday	Friday After Hours Weekends & STAT Holidays
Cross Cancer Institute (CCI)	Symptom Control and Palliative Care & Community Liaison	(780) 432-8318	(780) 432-8318 (voicemail message)	Community Care Access (780) 496-1300
Royal Alexandra Hospital (RAH)	RAH Palliative Care Program	(780) 735-4038	RAH Switchboard: (780) 735-4111	
University of Alberta Hospital (UAH)	UAH Palliative Care Program	(780) 407-2840	Urgent – UAH Switchboard: (780) 407-8822 Non-urgent: Fax consult request to (780) 407-1394	
Community hospitals within the Zone, as well as Continuing Care sites (supportive and facility living), and Patients' homes	Palliative Community Consult Team (PCCT)	<ol style="list-style-type: none"> For patients in hospital, 1) call Community Care Access (CCA) at (780) 496-1300 and 2) fax the site-specific referral request form and the demographic sheet to 780-496-8438 For patients at home, 1) call CCA at (780) 496-1300, CCA will send you a "Request for Consult Letter" to complete. (Complete and follow the instructions on the form) For any patient, telephone consultation is available by calling CCA at (780) 496-1300 		
Outside the Edmonton Zone	1) PCCT 2) CCI	<ol style="list-style-type: none"> Telephone Consultation is available via CCA at (780) 496-1300 Telehealth Consultation by videoconference is available in some areas via CCI team at (780) 432-8350 		

For further information on admission criteria to the Palliative Care Program in Edmonton, please see Palliative Care Program Admission Criteria: <http://www.palliative.org/NewPC/patients/admissions.html>

Palliative Care Tips are now available on our Website: www.palliative.org